



GATEWAY office furniture

Gateway Office Furniture™ will replace or repair the following Eco-New™ products that is defective in material or workmanship for up to 10-years from the purchase date as long as it is in the possession of the original Purchaser. 10 Years warranty included on Benching and Desks, Laminate Conference Tables and Credenzas, Casegoods (only Storage), and Seating. 5 Years warranty included on Components, Sit Stand Motors, and Movable Parts. This warranty is subject to the provisions listed below and applies to product Eco-New™ after January 1, 2019. If any Gateway Office Furniture Eco-New™ product fails under normal use as a result of such a defect, Gateway Office Furniture will, at its sole discretion, either (I) repair the product or replace it with a comparable product, free of charge, or (II) refund the purchase price for the product.

#### Exclusions

1. This warranty does not apply, and no other warranty applies to product failure resulting from :
  - Normal wear and tear
  - Abuse, misuse or accident
  - Alteration or modification of the product
  - Failure to apply, install or maintain products according to Gateway Office Furniture instructions and guidelines
  - Damage caused by freight carrier in transit will be handled under separate terms (refer to our Freight Claim Policy)
2. Color variations, fabrics and finishes as described below:
  - Normal variations in finishes including color, texture and grain variations cannot be avoided, and therefore are not considered defects. Gateway Office Furniture does not warrant the color-fastness or matching of colors, grains or textures of such materials.
  - Customer's Own Materials (COM's), Customer Own Laminates (COL's), textiles and other materials provided by the purchaser.

This limited warranty is the sole remedy for product defect and no other express or implied warranty is provided, including but not to any implied warranties of merchantability of fitness for a particular purpose. Gateway Office Furniture shall not be liable for consequential or incident damages arising from any product defect.